



COVID-19 Related Safety Guidelines – Fall 2021

Effective 9/7/21

Employee Screening & Training

- **ALL RRC EMPLOYEES ARE FULLY VACCINATED.**
- No RRC staff will be permitted at the facility if they exhibit any signs of illness.
- Our staff has been trained on all of our safety protocols for both on and off court.

Mask Policy & Vaccination Status

- Everyone, regardless of vaccination status, is required to wear a mask in all lobby areas, including locker rooms.
- **Unvaccinated persons are required to wear a mask on court including during play. Frequent water breaks are recommended.**
- **Masks on court are optional for vaccinated persons (teaching pros will wear masks during Red Ball classes).**
- **NOTE: Many people are opting to wear masks regardless of vaccination status. Please do not assume someone's status.**
- **Please keep in mind you may be asked to provide proof of vaccination in certain situations or at a future date.**

Player Guidelines

- Players should not enter the facility if they exhibit signs of illness. Parents/caregivers should also confirm that their child(ren) do not exhibit any of the following:
 - Fever of 100.4° or above
 - Cough
 - Shortness of breath or difficulty breathing
 - Fatigue
 - Muscle or body aches
 - Headache
 - New loss of taste or smell
 - Sore throat
 - Congestion or runny nose
 - Nausea or vomiting
 - Diarrhea
 - Any other signs of illness
- Any player who tests positive for COVID-19 should notify us immediately and should not enter the facility until their 10-day quarantine period is over.
- Any player who comes in close contact with someone who has COVID-19, should follow the NYS guidelines for quarantine requirements. RRC follows any mandated school or work quarantines.
- Please bring your own towel and water bottle to the club. Water fillers are available in both the main building and bubble lobbies.
- Please sanitize your hands upon entry and exit of the facility and as needed during play.
- Arrive no more than 10 minutes before play, and limit your time at the club following play.
- Maintain at least 6' social distancing from other players, pros, and club staff at all times.
- No gathering or congregating in any area of the facility.
- Players should follow travel NYS travel advisories.

Facility Cleaning & Sanitizing

- The facility is thoroughly cleaned and sanitized each morning, as always, by a professional cleaning company.
- Throughout the day, frequent cleaning of commonly touched surfaces and equipment is done.

On Court & Lobby Air Circulation

Main Building Courts

- iWave air-purifying devices were installed in the HVAC system last year. This advanced technology creates a healthier environment by reducing viruses, pathogens, allergens and other particles in the air and on surfaces without producing any harmful byproducts.
- *When the outside temperature is below 50 degrees, we put the heat on and close the garage door on court 5 as well as the small doors on courts 1 and 5.* (Upon request, the side doors on courts 1 and/or 5 may be opened). Once the temperature is above 50 degrees, we will open the garage door on court 5 as well as the small doors on courts 1 and 5. NOTE: During heavy rains, we cannot keep the garage door open.

Bubble Courts

- iWave air-purifying devices were installed in the HVAC system last year. This advanced technology creates a healthier environment by reducing viruses, pathogens, allergens and other particles in the air and on surfaces without producing any harmful byproducts.
- Fresh, outside air is constantly circulated into the bubble and is completely refreshed every 90 minutes.
- Exit doors cannot be opened except during an emergency.

Main Building Lobby

- Air purifiers were installed in the main building lobby.

Sanitary Practices & Social Distancing

- Hand sanitizer containing at least 60% alcohol and disinfectant wipes are available throughout the facility, including on each court.
- At least 6' social distancing should be maintained at all times both on and off the court.
- RRC pros will sanitize their hands before and after each lesson.

Junior Programs

- *We will have a drop off system in place for Junior Program times.*
- *There will be no spectators, parents, caregivers or siblings permitted in the lobby areas during Junior Program times (Mon-Fri, 3-9:30pm, Sat 11am-3pm, Sun 2-6:30pm).*

Seasonal Courts

- If you rotate players, we need to know exactly who is on court each week. Please sign in before going on court. The sign in sheet will be in the lobby areas.

Mandates and Guidelines

- All local, state, federal and other government mandates and protocols will be followed to ensure the safety of all RRC employees and customers.

As always, we welcome your feedback and any concerns you may have. Our ultimate goal is creating an enjoyable and comfortable playing experience for all.

See you on the courts!